

LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH – PLANNING DIVISION CULTURAL COMPETENCY COMMITTEE MEETING

Date: May 11, 2011

Present: Ana Beltran Bortolussi, Haydeh Fakhrabadi, Meri Ghazaryan, Keren Goldberg, Kia Hayes, Monika Johnson, Naga Kasarabada, Kumar Menon, Sandra Chang-Ptasinski, Sunny Yu

Absent: Veronica Aguilar, Ilda Aharonian, Anahid Assatourian, Staci Atkins, Lupe Ayala, Kelli Blanchfield, Alysa Bray, Marlyn Campbell, Norma Cano, Leah Carroll, Josh Cornell, Susan Crimin, Claudia Fierro, Janet Fleishman, Kimberly Floyd, Sylvia Guerrero, Diane Guillory, Adrienne Hament, Lisa Harvey, Martin Jones, Ann Lee, Gladys Lee, Rose Lopez, Tomas Martinez, Alex Medina, Seth Meyers, Anna Perne, Ruby Quintana, Emilia Ramos, James Randall, Michelle Rittel, Kimber Salvaggio, Krista Scholton, John Sheehe, Lisha Singleton, Kimberly Spears, Karen Sprague, Melody Taylor, Albert Thompson, Kari Thompson, Patricia Lopez-White, Jessica Wilkins, Leticia Ximenez

| Agenda Items | Comments/Discussion/Recommendations/Conclusions |
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| Welcome & Introductions | Attendee introductions |
| Review of Minutes | April 13, 2011 minutes reviewed and approved. |
| CCC Goals | <ul style="list-style-type: none"> As discussed in our previous meeting, the CCC members agreed to continue discussing the CCC goals for 2011. Upon discussing and reviewing the CCC goals, the team agreed on which goals they have yet to pursue. The first goal is to have oversight of the LAC-DMH forms that are being translated into the threshold languages which include tracking and final recommendations to EMT. In terms of adopting CCC strategies as goals, the team will continue supporting CC: Did You Know, review the translation policy document that has been put together, collaborate with the ACCESS Center on concretizing face to face interpreter services procedure, collaborate with the Training Division specifically by following up on the training evaluation forms to look at the results and make recommendations accordingly, and work with the UREP leadership group. Naga shared with the team the ACCESS Center language report which is given on a |

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| | <p>quarterly basis to the Cultural Competency Unit and Quality Improvement. This report shows the number of calls received from each language on a quarterly basis.</p> |
| CC: Did You Know? | <ul style="list-style-type: none"> As discussed in last month's meeting, Joshua Cornell agreed to write an entry on Henrietta Lacks. CCC members were asked to review his entry and give feedback on how it relates to cultural competency. After review and discussion, the team agreed that the entry does not tie in with cultural competency or mental health. With that said, the team talked about other ideas and topics they might be able to use for the next entry. Keren suggested writing about a culture not everyone knows about within our CCC members. Haydeh suggested finding Service Area demographics and writing about the threshold languages and ethnicity served in all service areas. For instance, mentioning that there is only 1 percent Arabic speaking in SA 2. The team agreed to use Haydeh's idea for the next entry and Naga and Kia volunteered to work on this together. Sandra informed the team about "Bring our Daughters and Sons to Work Day" and talked about cultural diversity with these children and asked them to draw a picture of what they understood about cultural diversity. Sandra shared with the team the drawings and the passages written from each child. The team agreed to display the children's artwork in our E-news entry column. |
| Update from ESM, Gladys Lee | <ul style="list-style-type: none"> Sandra also shared with the team some information on behalf of the Ethnic Services Manager, Gladys Lee. As an ESM, Gladys wanted to report that she is very active with the Full Service Partnership (FSP) Tool Kit that is being arranged for all of the age groups. She said that the FSP Tool Kit is looking very well in terms of incorporating cultural issues. This FSP Tool Kit will be used to train FSP staff in terms of them serving these communities. Another item Gladys wanted to share with the team is specific to Community Evidence Based Practices; she is also involved in that as well. In terms of the CC Unit and in addition to the CC Plan, she also wanted to inform the team that they are working on an executive summary of the CC Plan, which is narrowed down to 25 pages. Furthermore, Gladys wanted to receive input from the team on specific topics. One of these includes developing a PowerPoint which represents the 8 criteria of the plan, and another PowerPoint on the executive summary once completed. Since she will be doing a presentation to the EMT, she would like to receive feedback on how to make CC Plan become more visible. She would also like to form a work group to take a look at the CC Plan and discuss areas where they need to continue to work on. For this work group, she would like to invite the CCC members to join. |
| CC Trainings | Listed on Agenda |

Next Meeting

- Wednesday, June 8, 2011, 1:30pm to 3:30 pm
695 S. Vermont Ave., 15th Floor Glass Conference Room

Respectfully Submitted,

Rig Hay